

Carrier	Email Address	Hours of Operations	Abbr.	Phone Number	Extension / Prompt #
Aetna		8AM - 6PM EST	AET	(800) 334-7586	Platinum *3 *1
					F- Policies *3 *2
					G - Policies *3 *4
American Bankers Life		8AM - 5PM EST	ABL	(800)852-2244	*34475 *3
American General Life		7AM - 6PM CST	AGL	(877) 200-0220	*5
				(713) 831-8381	Illustration Request Fax
AXA Equitable / Mony	life-service@axa-equitable.com	8AM - 7PM EST	AXA	(888) 228-6690 (800) 487-6669	*0
Banner Life (see below for WP)	customerservice@BANNERLIFE.COM	8AM - 5PM EST	BNR	(800) 638-8428	*1 *5
Chase (use Zurich Kemper info)					
Cigna (use LFG contact info)					
CNA Life		7:30AM - 4:30PM CST	CNA	(800) 262-7307	*1 *0
Common Wealth Life Sales Desk		8AM - 5PM CST	CWL	(800) 388-7995	
				(800) 628-6390	
Empire General Life / Pro		8AM - 6:30PM CST	EGL	(800) 327-1303	*2
First Penn Pacific		8AM - 6PM EST	FPP	(888) 946-2700	
GenWorth / G.E. Capitol (Life Of Virginia)	phs.lyn@genworth.com	8AM - 5PM EST	GECA	(888) 325-5433	
			(LOV)	(800) 628-2238	*3 *9
			(LOV)	(800) 352-9910	T- Policies
Gerber Life		8AM - 9PM EST	GBL	(800) 704-2180	
Hartford Life		8:30 AM - 7PM EST	HRT	(800) 243-5433	*2
ING / Reliastar / Security Connecticut / Security Life of Denver	life.illustrations@us.ing.com	8AM - 6PM CST	see notes	(877) 882-5050	*1 *2 *1 *0
				(800) 654-5375	ING SC + Some SD
Jefferson Pilot Life (LNL)		8AM - 6PM EST	JPL	(800)487-1485	*1 *8502
John Hancock Life	usillust@jhancock.com webmail@jhancock.com	8AM - 6PM EST	JHL	(800) 505-9427	Comp & Lic #1
				*3 *5	New Business #2
					Inforce CSC (non var) #3
					Variline (Inforce CSC) #4
Life of Virginia (see Genworth)					
				(800) 925-9519	Premier services
				(800) 525-9287	
				(888) 525-7355	

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Lincoln Benefit Life	lblpec@allstate.com	8AM - 6PM EST	LBL	(877)843-0263	Fax
Lincoln National Life xt 8501 / Lincoln Financial Group (Cigna)	premierpartnerfixedlife@lfg.com	8AM - 6PM EST	LNL	UL (800) 444-2363	3
				Term 888-946-2700	
				VUL 800-962-1652	
				(800) 371-1062	2 other requests Sales Desk
Manhattan Life		7:30AM - 5PM CST	ML	(888) 222-0843	
Marsh Solutions				(800) 225-2265	For Group Coverage
Mass Mutual		8AM- 8PM EST	MM	(800) 272-2216	*2
Met Life Investors	ilis@metlife.com	8AM - 6PM EST	MET	(877) 638-0411	*3 *2 *3 *3 Met Investors
					*3 *2 *1 *3 Met of CT / TRV
					3,2,2,2 Gen Admin
				(314)525-9205	
Midland National		7:30AM -5PM CST	MID	(877) 627-3618	*4
Nationwide		8AM - 8PM EST		(800)543-3747	
New England Life		8AM - 6PM EST	NEL	(877) 638-0411	3,2,4,3
New York Life		9AM - 6PM EST	NYL	(866) 695-3289	*2
				Illustrations>	AMNSC@NewYorkLife.com
Old Line Life (AIG)		7AM - 6PM EST	OLL	(877) 200-0220	*5
Pacific Life		5AM - 5PM PST	PAC	(713) 831-8381	Fax#
Phoenix		8:30 AM - 6PM EST	PHX	(800) 347-7787	*2 *1 *2
				(800) 541-0171	*4 *2
Principal		m-th 7AM - 6PM CST (f) 7AM - 5PM CST	PRN	(888) 794-4447	<<Service Desk
				(800) 654-4278	*4 *2
Protective Life		8AM - 6:30PM CST		Say "Existing Life" @ Automated Menu	
				(800) 567-8247	Opt 4 (term conversion)
				(513) 362-1560	mktg & Sales
Prudential (Contract # AP 5724) (questions only, not phs email address)	prurock@prudential.com	8AM - 7PM EST	PRU	(800) 628-6390	opt 2
				(888) 746-6778	*6 *0
				(800) 782-5356	Post Issue - Reinstatement 2101 Welsh Road Dresher, PA 19025 << Illustrations
				(877) 882-5050	*1 *2 *1 *0

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Reliastar / ING / Security Connecticut / Security Life of Denver	life.illustrations@us.ing.com	8AM - 6PM CST	SEC	(800) 654-5375	ING SC + Some SD
				(877) 431-7379	Term
Sun Life		8AM - 5PM EST	SUN	(800) 432-1102	*3 UL
				(800) 700-6554	Variable
Time Fortis		8AM - 6:30PM EST	TF	(800) 377-7311	*1 *7
				(800) 852-4678	*3
TransAmerica		8AM - 5PM CST	TRANS	(866)545-9058	Term conversion
				(816) 855-5240	Fax
Travelers Life & Annuity Now know as: Met Life of CT		8AM - 6PM EST	TRV	(877) 638-0411	*3 *2 *1 *3
United Of Omaha		8AM - 6PM EST	UOO	(800)775-7894	*3 *3
Unum				800-331-1538	
West Coast Life	ladphs@protective.com	m-th 7AM - 5PM CST (f) 8AM - 3PM CST	WCL	(800) 866-9933	*3
				(205)268-3402	Fax
William Penn		8:30AM -4:45PM EST		(800) 346-4773	*1 *5 *2
Zurich Kemper -> Chase -> Protective Life conversion app on website state specific		8AM - 5PM CST	ZKL	(800) 321-9313	1, 0